

# Christmas opening hours for MFIN (Midlothian Financial Inclusion Network) members



Organisation	Opening Hours over Christmas
<b>Financial Support</b>	
<b>Citizen Advice Dalkeith</b>	<p>Closed from Friday, 20th December 2024 at 2 pm to Monday, 6th January 2025 at 10 am.</p> <p>The office will reopen on Friday 3 January 2024 at 9am. This will be a phone based service.</p> <p>Staff will see people in person as of 9am Monday 6 January 2024.</p> <p>Additionally any urgent issues can be reported to the Contact Centre as usual on 0131 663 7211</p>
<b>Citizen Advice Penicuik</b>	<p>Closed from Thursday 19<sup>th</sup> at 3pm December 2024 to Monday 6<sup>th</sup> January 2025 at 9:30 am</p> <p>From this time phone appointments will be available</p> <p>Additionally any urgent issues can be reported to the Contact Centre as usual on 0131 663 7211</p>
<b>Children First</b>	<p>Early closing on Tuesday 24<sup>th</sup> at 2:00PM</p> <p>CLOSED 25<sup>TH</sup> , 26<sup>TH</sup> , 27<sup>TH</sup> , 28<sup>TH</sup> , 29<sup>TH</sup> ,</p> <p>Open Monday 30<sup>TH</sup> 9am-5pm</p> <p>31<sup>th</sup> Tuesday 9-2pm early close,</p> <p>Closed Wednesday 1<sup>st</sup> and Thursday 2<sup>ND</sup> January</p> <p>Back to normal opening hours back on Friday the 3<sup>RD</sup> of January 2025</p>

**Food Banks, Food Pantries, and Community Fridges**

**Midlothian Foodbank**

Closed from Friday 20<sup>th</sup> reopens on Monday 6<sup>th</sup> January 2025

Emergency food boxes will be at:

Fairfield house

Which will be closed

- Wednesday 25 December
- Thursday 26 December
- Wednesday 1 January 2025
- Thursday 2 January 2025

Penicuik library

which will be closed

- Wednesday 25 December
- Thursday 26 December
- Wednesday 1 January
- Thursday 2 January

Our libraries are open but with reduced hours:

- Close early at 13:00 on Tuesday 24 December
- Close early at 13:00 on Tuesday 31 December.)

**Central Dalkeith and Woodbury Pantry**

Closed from Friday 20<sup>th</sup> to Friday 3<sup>rd</sup> January 2025

Contact on 07384376156 in emergency

**Food Bank Friends**

Community Café

Reduced opening hours 23<sup>rd</sup> 10-1 24<sup>th</sup>- 10-1

25<sup>th</sup> closed 26<sup>th</sup> closed

Reduced hours

27<sup>th</sup> 10-1 28<sup>th</sup> 10-1

Organisation	Opening Hours over Christmas
	<p>29th closed</p> <p>Reduced hours 30th 10-1 31st 10 -1 1st and 2<sup>nd</sup> closed</p> <p>Paws Pantry</p> <p>Connection Café</p> <p>Community Fridge 23<sup>rd</sup> 10-1 24th- 10-1 25th closed 26<sup>th</sup> closed 27<sup>th</sup> 10-1 28th 10 1 29th closed 30th 10-1 31st 10 -1 1st and 2<sup>nd</sup> closed</p> <p>Midlothian Pantry- 23<sup>rd</sup> 10-1 24th- 10-1 25th closed 26<sup>th</sup> closed 27<sup>th</sup> 10-1 28th 10 1 29th closed 30th 10-1 31st 10 -1 1st and 2<sup>nd</sup> closed</p> <p>Money Advice and Support for Families</p>
<b>MAET Community Pantry</b>	<p>Closed from Thursday 19<sup>th</sup> office and pantry closed. Back 6<sup>th</sup> in office for emails and emergencies From the 14<sup>th</sup> January pantry will be back to opening regular days of Tuesday Wednesday Thursday Contact duty social work in emergencies</p>
<b>Cyrenians Pantries</b>	<p>Bonnyrigg Rose - Last Pantry is on Monday 23<sup>rd</sup> December, re-opens on Monday 6<sup>th</sup> January Newton Church - closed now until Tuesday 7<sup>th</sup> January Danderhall Hub - Last Pantry is on Thursday 19<sup>th</sup> December, will re-open on Thursday 9<sup>th</sup> January The Pitcairn Centre - Last Pantry is on Friday 20<sup>th</sup> December, will re-open on Friday 3<sup>rd</sup> December</p>
<b>Pet Food Bank</b>	<p>Foodbank hours normal as first Tuesday of the month is the 7<sup>th</sup> of January.</p> <p>office 24<sup>th</sup> open 9-12 closed 25<sup>th</sup> 26<sup>th</sup> open 27,28,29,30, 31<sup>st</sup> 9-12 1,2 closed</p>

Organisation	Opening Hours over Christmas
	<p>3<sup>rd</sup> – back to normal openings</p> <p>Emergency visit website for other locations</p>
<b>Gorebridge Beacon</b>	<p>Community Pantry- open Tuesday 24<sup>th</sup> and Tuesday 31<sup>st</sup></p> <p>Community Fridge- closed Tuesday 24<sup>th</sup> to Friday 3<sup>rd</sup> January 2025</p> <p>Community Café- closed Wednesday 25<sup>th</sup> till Sunday 29<sup>th</sup> and open Monday 30<sup>th</sup> and Tuesday 31<sup>st</sup></p> <p>All three Closed Weds 1<sup>st</sup> and Thurs 2<sup>nd</sup></p> <p>Back to normal opening hours Friday 3<sup>rd</sup> January</p>
<b>Newtongrange Development Trust: The Pool Pantry</b>	<p>Last pantry is on the Sunday 22<sup>nd</sup> reopen on Sunday 5<sup>th</sup> of January</p> <p>Sunday 29<sup>th</sup> only pantry closed for Christmas</p>
<b>Cyrenians Community Pantries</b>	<p>Danderhall Community Pantry closed from Friday 20<sup>th</sup> to Monday 6<sup>th</sup></p> <p>Midlothian Community Pantry closed from the 20<sup>th</sup> -6<sup>th</sup></p> <p>Bonnyrigg Rose Community Football club Pantry closed from Monday 23<sup>th</sup> till the week commencing on the 6<sup>th</sup></p> <p>Pitcairn Centre 20<sup>th</sup> to the Friday 3<sup>rd</sup> January</p>
<b>Hygiene</b>	
<b>Midlothian Council CLLE Hygiene Bank</b>	<p>Closed from the Friday 20<sup>th</sup> till Monday 6<sup>th</sup> of January</p>
<b>Job Support</b>	
<b>Job Centre Dalkeith Job Centre Penicuik</b>	<p>Winter break opening hours: DWP will be closed Wednesday 25<sup>th</sup> and Thursday 26<sup>th</sup> of December , as well as the weds 1<sup>st</sup> and Thurs 2<sup>nd</sup> of January 2025</p> <p>normal operation apart from that</p>
<b>Skills Development Scotland</b>	<p>Friday 20<sup>th</sup> closed, weekend off, last day Monday 23<sup>rd</sup> December early close at 10-12:30 at Penicuik library,</p> <p>Closed from then to Friday 6<sup>th</sup> January 2025</p> <p>Tuesday 3<sup>rd</sup> of January phone services back to normal</p>

**Organisation****Opening Hours over Christmas****Midlothian  
Council****Welfare Rights Office**

Midlothian Council's Welfare close at midday on Tue 24 Dec, and reopen on Monday 6 Jan.

People can email or call to leave a message, but they won't be responded to until Jan 6:

0131 270 8922

[welfarerights@midlothian.gov.uk](mailto:welfarerights@midlothian.gov.uk)

**Scottish Welfare Fund**

Closed from 10:30am on Tuesday 24<sup>th</sup> till Friday 27<sup>th</sup> of December

Reduced hours on the 27<sup>th</sup> and the Monday 30<sup>th</sup> of December: 9am-12pm

The online form closes:

- 10:30 Tuesday 24 December

It will reopen on:

- 09:00 – 12:00 Friday 27 December
- 09:00 – 12:00 Monday 30 December

**Housing Option  
Services**

closed from lunchtime on

24<sup>th</sup> December 2024 and will reopen on 9:00 AM on 3<sup>rd</sup> January 2025.

If you require emergency accommodation during this time, please contact our partner, care Support Scotland to inquire about availability of supported accommodation. You can reach them at 0131 353 0555. You can also find advice and information at [www.midlothian.gov.uk](http://www.midlothian.gov.uk)

The office will reopen on Friday 3 January 2024 at 9am. This will be a phone based service. Staff will see people in person as of 9am Monday 6 January 2024.

Additionally any urgent issues can be reported to the Contact Centre as usual on 0131 663 7211

**Council Tax**

Closed Tuesday 24<sup>th</sup> and Wednesday 25<sup>th</sup> of December

Closed Wednesday 1<sup>st</sup> and Thursday 2<sup>nd</sup> of January

Emergency phone lines will be run by Edinburgh social work

**Families**

**Midlothian Sure Start** Closed from Friday 20th until the 7<sup>th</sup> of January.

**Shelter** Switchboard <tel:03445152000>

**Acas** Christmas and New Year opening times

- Monday 23 December 2024 – 8am to 5pm
- Tuesday 24 December 2024 – 8am to 4pm
- Wednesday 25 December 2024 – closed
- Thursday 26 December 2024 – closed
- Friday 27 December 2024 – 8am to 4pm
- Saturday 28 December 2024 – closed
- Sunday 29 December 2024 – closed
- Monday 30 December 2024 – 8am to 5pm
- Tuesday 31 December 2024 – 8am to 4pm
- Wednesday 1 January 2025 – closed

The helpline will be open as usual from Thursday 2 January 2025.

**Mental Health Support**

**The Breathing Space** Our opening times will stay the same over festive session:-

Opening hours –  
 Telephone  
 Monday-Thursday 6pm-2am  
 Friday 6pm-Monday 6am  
 Webchat  
 Monday-Friday 6pm-2am  
 Saturday-Sunday 4pm-12am